

Cancellations and Alterations

Any cancellation must be made in writing or by email. The following payment will apply from the date the cancellation is received by Masseria Due Torri in writing.

<u>Time before arrival date</u>	<u>Payment due</u>
More than 70 days before arrival	No penalty*
70–42 days before arrival	30% of total rental amount
41–21 days before arrival	70% of total rental amount
20–0 days before arrival	100% of total rental amount

*** If you cancel more than 70 days before arrival you will receive all monies back minus a €40.00 administration fee.**

Any extras paid for will be refunded in full.

Cancellation or change by us

We accept no liability for cancellations that are a result of ‘force majeure’ – these are events which could not have been avoided even with all due care (e.g. natural disasters, terrorist actions, war, industrial dispute, water shortage, fire, adverse weather conditions, etc.).

In the unlikely event that we have to cancel, or make a major change to, your booking we will inform you as soon as reasonably possible and make every effort to offer you a suitable alternative. If this is not acceptable, we will refund your deposit and any other sum that you have paid to Masseria Due Torri.

**Douglas & Elizabeth Manuel
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